

To exchange your showerhead

1. Complete this form
2. Remove your old showerhead using a spanner (for instructions go to gww.com.au)
3. Bring your old showerhead and completed form to one of the locations listed on our website.

Your details

Full name:

Telephone:

GWW account number (see your bill):

Exchange property address:

How did you find out about the showerhead exchange program?

Friends / family

Local newspaper

Letterbox drop / mailout

Council / library

GWW website

GWW bill / Insert

Shopping centre

Other

How many showerheads are you exchanging today?

Number of people in your home?

Hot water system type (tick one)

Gas

Electric

Solar – gas boosted

Solar – electric boosted

Dont know

Other – please specify

Tell us about your appliances

Toilets

Single flush

Dual flush

One of each type

Dishwasher

Water efficient
(4 or 5 star)

Not efficient
(no water efficiency label)

Don't know

Don't own dishwasher

Washing machine

Top loader
(4 or 5 star rating)

Top loader (<4 star
or no rating)

Top loader
(don't know rating)

Front loader

Don't own washing machine

Terms and conditions

- If you choose to participate in the program, you will not be able to get back your original showerhead/s if you are unhappy with the new showerhead/s.
- If you are a tenant, you will require permission from the landlord to change over the showerhead/s as stated in the Residential Tenancy Act.
- Greater Western Water is not responsible for the removal or installation of the showerhead or any damage caused as a result. You are responsible for installing your own showerhead. To assist you, we have provided instructions with your new showerhead.
- We monitor the changes in water consumption of participating households. No individual household water-consumption is made public but overall savings from the program are sometimes reported.
- **This program is not recommended for customers with gravity fed and some old instantaneous hot water services.**

I have read and understood the above information.

Signature:

Date: