

Standard Terms (Food Business)

Allowing inspection

You must keep the grease trap accessible at all times. You acknowledge that, pursuant to section 177 of the Water Act 1989 (the Act), you must allow Greater Western Water access to the land at any reasonable time, but in an emergency at any time to:

- measure trade waste flows; or
- take trade waste samples at the sampling points serving the grease trap; or
- inspect the grease trap or other fittings and works.

Allowing barcode access

The barcode associated with the grease trap must be accessible by EPA Victoria licensed waste collector engaged by you to complete the required maintenance. A list of EPA Victoria licensed waste collectors can be found under 'Waste Reduction and Disposal Services' in your local business directory or by clicking [here](#).

Where the EPA Victoria licensed waste collector, engaged by you to complete the required maintenance does not have the ability to scan the barcode, you must:

- forward a copy of the maintenance receipt for the grease trap (i.e. pump out dockets), quoting your consumernumber (referenced at the top of your Trade Waste Consent) within two weeks of completion of the maintenance works.

Cease discharging

If Greater Western Water gives you notice that we need to maintain a sewer, or that there is a risk to the health or safety of our community, our works or the environment, you must immediately stop discharging trade waste. You must not start discharging again until Greater Western Water tells you.

Complying with approved acceptance criteria

You must not discharge trade waste:

- which contains any free or floating layer of oil, fat or grease; or
- with a temperature greater than 38°C; or
- with a pH value of less than 4.5 or greater than 10.0; or
- with a sulphide concentration greater than 2mg/litre; or
- with a free chlorine concentration greater than 5 mg/litre

Complying with laws and other requirements

You must comply with all laws relevant to the discharge of your trade waste including the Act, your Trade Waste Consent and the Water (Trade Waste) Regulations 2014. If you fail to comply with the terms of the Trade Waste Consent, Greater Western Water may issue you with a Non-Compliance Notice. You will be required to respond to the non-compliant issue within the specified period. Failure to respond may ultimately result in the land being disconnected from our sewer. In addition, Greater Western Water may seek to recover its costs if:

- a blockage occurs within the receiving sewer and you have not undertaken the maintenance required in your Trade Waste Consent; or
- you are discharging waste exceeding that permitted your Trade Waste Consent; or
- a site visit by GWW or other works are needed to determine compliance with installation and/or maintenance requirements.

Please refer to our overarching **Trade Waste Customer Charter** for information about trade waste services and the respective rights and responsibilities of Greater Western Water and its trade waste customers.

Acceptance of terms and conditions

You acknowledge and accept these Standard Terms (Food Business) and the conditions applying to your Trade Waste Consent for the discharge of trade waste into Greater Western Water's sewer upon payment of applicable fees and/or discharging trade waste to our sewer.

If you are vacating the land please email us at trade.waste@gww.com.au. Until you notify us that you have vacated the premises, you will be liable for all the charges outlined in paragraph below.

Paying charges

Your trade waste charge determined in accordance with our Pricing Handbook is currently \$396.02 per annum applicable from the commencement date of the consent. This charge is for Greater Western Water's risk management costs and the administering of your Trade Waste Owner's Consent. We will send you a quarterly account. Read your **Trade Waste Charges Explained**.

Amending the Trade Waste Consent

Greater Western Water can amend the conditions of the Trade Waste Consent or these Standard Terms (Food Business) by notifying you of the amendment in writing.