

## 2025-26 Charges for the Central area (previously City West Water)

### Core Services

| Tariff Description   | Unit                        | 2025-26 Price (\$) |
|--|-----------------------------|--------------------|
| <b>Residential water tariff</b>  |                             |                    |
| Network fee  | \$ per property per annum   | 224.26             |
| Usage fees – for customers receiving both water and sewerage services: |                             |                    |
| Step 1 (0-440 litres/day)  | \$ per kL                   | 3.6413             |
| Step 2 (441+ litres/day)   | \$ per kL                   | 4.1629             |
| Usage fees – for customers receiving only water services:              |                             |                    |
| Step 1 (0-440 litres/day)  | \$ per kL                   | 3.1625             |
| Step 2 (441+ litres/day)   | \$ per kL                   | 3.7046             |
| <b>Residential sewerage tariff</b>                                     |                             |                    |
| Network fee  | \$ per property per annum   | 298.00             |
| <b>Residential recycled water tariff</b>                               |                             |                    |
| Network fee  | \$ per property per annum   | 42.28              |
| Usage fee  | \$ per kL                   | 2.6082             |
| <b>Non-residential water tariff</b>                                    |                             |                    |
| Network fee  | \$ per property per annum   | 324.23             |
| Usage fee  | \$ per kL                   | 3.2649             |
| <b>Non-residential sewerage tariff</b>                                 |                             |                    |
| Network fee  | \$ per property per annum   | 529.61             |
| Sewage disposal fee  | \$ per kL                   | 2.0801             |
| <b>Non-residential recycled water tariff</b>                           |                             |                    |
| Usage fee  | \$ per kL                   | 2.7237             |
| <b>Fire services</b>   |                             |                    |
| Private fire service connection fee                                    | \$ per connection per annum | 131.10             |
| <b>Non-residential trade waste tariff</b>                              |                             |                    |
| Volume   | \$ per kL                   | 1.0182             |
| <i>Quality of discharge:</i>   |                             |                    |
| Biochemical Oxygen Demand (BOD)  | \$ per kg                   | 1.2432             |
| Total Kjeldahl Nitrogen (TKN)  | \$ per kg                   | 2.3931             |
| Suspended Solids (SS)  | \$ per kg                   | 0.6733             |
| Inorganic Total Dissolved Solids (ITDS)                                | \$ per kg                   | 0.0239             |

| Tariff Description  | Unit                            | 2025-26 Price (\$) |
|---|---------------------------------|--------------------|
| <b>Trade waste – application fees</b>   |                                 |                    |
| Risk Rank 1   | \$ per application              | 2,699.26           |
| Risk Rank 2   | \$ per application              | 2,699.26           |
| Risk Rank 3   | \$ per application              | 2,699.26           |
| Risk Rank 4   | \$ per application              | 742.80             |
| Risk Rank 5 (General)   | \$ per application              | 386.81             |
| Risk Rank 5 (Commercial food business)  | \$ per application              | 97.62              |
| <b>Trade waste – agreement fees</b>   |                                 |                    |
| Risk Rank 1   | \$ per agreement per annum      | 23,486.84          |
| Risk Rank 2   | \$ per agreement per annum      | 19,481.58          |
| Risk Rank 3   | \$ per agreement per annum      | 9,780.65           |
| Risk Rank 4   | \$ per agreement per annum      | 2,136.09           |
| Risk Rank 5   | \$ per agreement per annum      | 405.53             |
| <b>Trade waste – food waste service</b>   |                                 |                    |
| Food waste service  | \$ per registered bed per annum | 65.59              |
| <b>Trade waste – personnel charges for non-compliance management, variations, field sampling and supervised discharge</b> |                                 |                    |
| Executive   | \$ per hour (incl. GST)         | 398.36             |
| Specialist  | \$ per hour (incl. GST)         | 197.22             |
| Trade Waste consultant  | \$ per hour (incl. GST)         | 163.37             |
| * GST may apply   |                                 |                    |
| <b>Concessions on water supply and sewerage</b>   |                                 |                    |
| <i>Water and sewerage concessions for pensioners and concession card holders:</i>   |                                 |                    |
| Standard discount   | %                               | 50%                |
| Maximum rebate for water & sewer customers  | \$ per property per annum       | 372.10             |
| Maximum rebate where 'water only' service supplied  | \$ per property per annum       | 186.05             |
| <i>Water and sewerage rebate scheme for not-for-profit organisations:</i>   |                                 |                    |
| Maximum rebate  | \$ per property per annum       | 260                |
| <b>Life support (haemodialysis) machine concessions</b>   |                                 |                    |
| Free water (allowance)  | kL per annum                    | 168                |

## Fees collected on behalf of other organisations

| Tariff Description  | Unit                      | 2025-26 Price (\$) |
|---|---------------------------|--------------------|
| <b>Waterways and drainage charge</b><br>collected on behalf of Melbourne Water                      |                           |                    |
| <i>Residential:</i>   |                           |                    |
| Residential (old UGB) - minimum fee   | \$ per property per annum | 125.00             |
| <i>Non-residential:</i>   |                           |                    |
| Non-residential (old UGB) - minimum fee   | \$ per property per annum | 187.80             |
| Non-residential (old UGB) - NAV-based fee   | \$ per \$NAV              | 0.005032           |
| <i>Rural 'waterways and drainage charge':</i>   |                           |                    |
| Residential and non-residential (outside UGB) - minimum fee   | \$ per property per annum | 68.60              |
| <b>Parks charge</b> collected on behalf of the Department of Energy, Environment and Climate Action |                           |                    |
| Minimum fee   | \$ per property per annum | 89.80              |
| NAV-based fee   | \$ per \$NAV              | 0.005250           |

## Guaranteed service levels (GSLs)

| Guaranteed service levels   | Metric                                      | Rebate  |
|---|---|---|
| <b>Water service</b>  |   |   |
| More than 5 unplanned water supply interruptions within any 12-month period             | \$ per breach<br>(paid at 6th interruption) | \$250   |
| More than 3 unplanned water supply interruptions within any 12-month period             | \$ per breach<br>(paid at 4th interruption) | \$125   |
| Unplanned water supply interruption not restored within 5 hours of notification         | \$ per relevant interruption                | \$125   |
| Planned water supply interruptions during peak hours (5am to 9am and 5pm to 11pm)       | \$ per relevant interruption                | \$125   |
| Failure to give at least 2 business days' notice of a planned water supply interruption | \$ per relevant interruption                | \$100   |
| A water quality advisory notice is issued   | \$ per notice                               | <p>Affecting &lt;50 customers:<br/>\$5000 community rebate</p> <p>Affecting 50 or more customers: \$10,000 community rebate per impacted postcode</p> |

| Guaranteed service levels   | Metric   | Rebate  |
|---|--|---------|
| <b>Sewer service</b>  |  |         |
| More than 3 sewer blockages within any 12-month period  | \$ per breach (paid at 4th blockage)             | \$125   |
| Sewer blockages not restored within 5 hours of notification   | \$ per relevant blockage                         | \$100   |
| Sewage spill not contained within 5 hours of notification   | \$ per relevant spill                            | \$100   |
| Sewage spill in a house, caused by the business or a failure of the business' system(s)   | \$ per relevant spill                            | \$1,200 |
| Sewage spill in a house, caused by the business or a failure of the business' system(s), not contained within 1 hour of notification  | \$ per relevant spill                            | \$3,500 |
| <b>Other</b>  |  |         |
| Restricting the water supply of, or taking legal action against, a residential customer prior to taking reasonable endeavours (as defined by the ESC) to contact the customer and provide information about help that is available if the customer is experiencing difficulty paying. | \$ per inappropriate restriction or legal action | \$350   |

### Hydrant and standpipe access services

| Tariff Description                         | Unit                           | 2025-26 Price (\$) |
|--|--------------------------------|--------------------|
| <b>Standpipe and hydrant usage permits</b> |                                |                    |
| <i>Permit application:</i>                 |                                |                    |
| Application fee                            | \$ per application             | 215.65             |
| <i>Usage:</i>                              |                                |                    |
| Potable water                              | \$ per kL                      | 3.2649             |
| Recycled water                             | \$ per kL                      | 2.7237             |
| Non-compliant log report                   | \$ per month                   | 84.18              |
| Late / missed appointment                  | \$ per appointment             | 124.71             |
| Key bond / access cards                    | \$ per key                     | 61.27              |
| <b>Automate fill usage permit</b>          |                                |                    |
| Application fee                            | \$ per application             | 215.65             |
| Administration service fee                 | \$ per fill (incl. GST)        | 12.20              |
| Supply / usage                             | \$ per kL                      | 3.2649             |
| Late / missed appointment                  | \$ per appointment (incl. GST) | 351.56             |

## Land and property development services

| Tariff Description                                  | Unit               | 2025-26 Price (\$) |
|---|--------------------|--------------------|
| <b>Land development administrative fees</b>         |                    |                    |
| Land development administrative fees                |                    |                    |
| 1-10 lots   | \$ per application | 5,409.50           |
| More than 10 lots                                   | \$ per application | 8,929.65           |
| Non-works offers                                    | \$ per application | 414.15             |
| <b>New customer contributions</b>                   |                    |                    |
| <i>New customer contributions - standard 20mm:</i>  |                    |                    |
| Water (GWW standard)                                | \$ per connection  | 880.15             |
| Sewer (GWW standard)                                | \$ per connection  | 880.15             |
| Recycled water (West Werribee and Greek Hill zones) | \$ per connection  | 3,183.20           |

## Building alteration, new connection and metering services

| Tariff Description  | Unit               | 2025-26 Price (\$) |
|---|--------------------|--------------------|
| <b>Plumbing applications</b>                                    |                    |                    |
| <i>Plumbing application and assessment fees:</i>                |                    |                    |
| Plumbing application fee  | \$ per application | 147.90             |
| Plumbing application fee - Variation to assessment              | \$ per application | 147.90             |
| Complex assessment fee - residential                            | \$ per application | 380.10             |
| Complex assessment fee (less than 25 fixtures): non-residential | \$ per application | 385.10             |
| Complex assessment fee (25 or more fixtures): non-residential   | \$ per application | 679.10             |
| Single residential sewer branch design                          | \$ per branch      | 147.90             |
| <b>Property services plans</b>                                  |                    |                    |
| <i>Property services plan fees:</i>                             |                    |                    |
| Property service plan   | \$ per plan        | 38.30              |
| <b>Asset plots, sewer details and digital asset information</b> |                    |                    |
| Asset plots - water & sewer                                     | \$ per application | 27.10              |
| Asset plots - water only  | \$ per application | 27.10              |
| Sewer detail  | \$ per calculation | 27.10              |
| Digital asset information                                       | \$ per hour        | 123.75             |
| <b>Build over easement application</b>                          |                    |                    |
| <i>Build over easement application fees:</i>                    |                    |                    |
| Build over easement application                                 | \$ per application | 203.80             |

| Tariff Description   | Unit                                     | 2025-26 Price (\$) |
|--|--|--------------------|
| Assessment of amended building/engineering plans                                       | \$ per assessment                        | 203.80             |
| <i>CCTV fees:</i>  |  |                    |
| Sewer CCTV (up to and including 225mm sewer)   | \$ per sewer length (manhole to manhole) | 638.35             |
| <i>Sewer re-lining fees:</i>   |  |                    |
| 100mm diameter   | \$ per metre                             | 151.55             |
| 150mm diameter   | \$ per metre                             | 151.55             |
| 225mm diameter   | \$ per metre                             | 188.60             |
| 300mm diameter   | \$ per metre                             | 268.35             |
| <b>Pressure and flow information service fees</b>                                      |  |                    |
| Pressure flow information - standard   | \$ per information request               | 345.05             |
| <b>Technical advice / assessment and compliance audits</b>                             |  |                    |
| <i>Technical advice / assessment and compliance audit fees:</i>                        |  |                    |
| Technical advice / assessment / asset survey   | \$ per hour                              | 124.70             |
| Compliance audits  | \$ per inspection                        | 124.70             |
| <b>Wasted inspection/installation visits and missed appointments</b>                   |  |                    |
| <i>Appointments not kept or not ready to proceed:</i>                                  |  |                    |
| 20-50mm tapping/service/meter  | \$ per appointment                       | 185.15             |
| ≥80mm tapping/service/meter  | \$ per appointment                       | 323.85             |
| Wasted inspection/installation visits and missed appointments - plumbing & connections | \$ per appointment                       | 123.00             |

### New connections and new metering

| Tariff Description                                      | Unit             | 2025-26 Price (\$) |
|---|------------------|--------------------|
| <b>Water supply</b>                                     |                  |                    |
| <i>Tapping/tee insertion fees (work on water main):</i> |                  |                    |
| 20mm - main < 63mm                                      | \$ per insertion | 510.70             |
| 20mm - main 63mm to 150mm                               | \$ per insertion | 580.15             |
| 20mm - main above 150mm                                 | \$ per insertion | 704.00             |
| 25mm - main up to 150mm                                 | \$ per insertion | 607.20             |
| 25mm - main above 150mm                                 | \$ per insertion | 679.25             |
| 32mm - all main sizes                                   | \$ per insertion | 874.45             |
| 40mm - all main sizes                                   | \$ per insertion | 879.90             |
| 50mm - main 100-150mm                                   | \$ per insertion | 789.75             |
| 50mm - main above 150mm                                 | \$ per insertion | 939.50             |
| ≥ 80mm  | \$ per insertion | At cost            |
| ≥ 50 mm - all main sizes                                | \$ per insertion | At cost            |

| Tariff Description  | Unit              | 2025-26 Price (\$) |
|---|-------------------|--------------------|
| <i>Pluggings/tee removal fees (work on water main):</i>   |                   |                    |
| 20mm - all main sizes   | \$ per removal    | 119.30             |
| 25mm - all main sizes   | \$ per removal    | 119.30             |
| 32mm - all main sizes   | \$ per removal    | 119.30             |
| 40mm - all main sizes   | \$ per removal    | 119.30             |
| 50mm - all main sizes   | \$ per removal    | 119.30             |
| ≥ 80mm  | \$ per removal    | At cost            |
| 20mm - all main sizes (all inclusive - i.e., excavation, reinstatements etc.)                                 | \$ per removal    | 722.75             |
| 25mm - all main sizes (all inclusive - i.e., excavation, reinstatements etc.)                                 | \$ per removal    | 752.45             |
| 32mm - all main sizes (all inclusive - i.e., excavation, reinstatements etc.)                                 | \$ per removal    | 759.60             |
| 40mm - all main sizes (all inclusive - i.e., excavation, reinstatements etc.)                                 | \$ per removal    | 764.40             |
| 50mm - all main sizes (all inclusive - i.e., excavation, reinstatements etc.)                                 | \$ per removal    | 776.40             |
| ≥ 80mm - all main sizes (all inclusive - i.e., excavation, reinstatements etc.)                               | \$ per removal    | At cost            |
| 20mm - dual supply plugging/removal in one excavation (all inclusive - i.e., excavation, reinstatements etc.) | \$ per excavation | 1,248.20           |
| <i>Other work on water main:</i>  |                   |                    |
| Excavation work to expose the water main  | \$ per job        | At cost            |
| Tapping/tee insertions on mild steel mains (including welding)  | \$ per job        | At cost            |
| Welding costs (tappings/tee insertions)   | \$ per job        | 852.70             |
| <b>Sewerage System</b>  |                   |                    |
| <i>Property service installation fees:</i>  |                   |                    |
| 20mm property service short side installations (excludes meter costs)   | \$ per service    | 2,034.20           |
| 25mm property service short side installations (excludes meter costs)   | \$ per service    | 2,360.65           |
| 32mm property service short side installations (excludes meter costs)   | \$ per service    | 3,233.80           |
| 40mm property service short side installations (excludes meter costs)   | \$ per service    | 3,421.65           |

| Tariff Description  | Unit                      | 2025-26 Price (\$) |
|---|---------------------------|--------------------|
| 50mm property service short side installations (excludes meter costs)                 | \$ per service            | 4,288.40           |
| 20mm property service long side installations (excludes meter costs)                  | \$ per service            | 2,675.40           |
| 25mm property service long side installations (excludes meter costs)                  | \$ per service            | 2,926.90           |
| 32mm property service long side installations (excludes meter costs)                  | \$ per service            | 4,283.30           |
| 40mm property service long side installations (excludes meter costs)                  | \$ per service            | 4,471.20           |
| 50mm property service long side installations (excludes meter costs)                  | \$ per service            | 5,351.95           |
| 20mm property service extended length installations (excludes meter costs)            | \$ per service            | At cost            |
| 25mm property service extended length installations (excludes meter costs)            | \$ per service            | At cost            |
| 32mm property service extended length installations (excludes meter costs)            | \$ per service            | At cost            |
| 40mm property service extended length installations (excludes meter costs)            | \$ per service            | At cost            |
| 50mm property service extended length installations (excludes meter costs)            | \$ per service            | At cost            |
| 80mm or greater property service extended length installations (excludes meter costs) | \$ per service            | At cost            |
| <i>Backflow prevention fees:</i>  |                           |                    |
| Install and provide 20mm low risk device & outlet pipe                                | \$ per device (incl. GST) | 270.50             |
| Install and provide 25mm low risk device & outlet pipe                                | \$ per device (incl. GST) | 472.50             |
| Install and provide 20mm medium/high risk device                                      | \$ per device (incl. GST) | 606.50             |
| Install and provide 25mm medium/high risk device                                      | \$ per device (incl. GST) | 606.50             |
| Install and provide 32mm low risk device  | \$ per device (incl. GST) | 1,016.00           |
| Install and provide 32mm medium/high risk device                                      | \$ per device (incl. GST) | 1,535.50           |
| Install and provide 40mm low risk device  | \$ per device (incl. GST) | 1,344.00           |
| Install and provide 40mm medium/high risk device                                      | \$ per device (incl. GST) | 1,796.00           |



| Tariff Description   | Unit                      | 2025-26 Price (\$) |
|--|---------------------------|--------------------|
| Install and provide 50mm low risk device   | \$ per device (incl. GST) | 1,781.50           |
| Install and provide 50mm medium/high risk device   | \$ per device (incl. GST) | 2,266.50           |
| Install and provide 80mm medium/high risk device   | \$ per device (incl. GST) | At Cost*           |
| Install and provide 100mm medium/high risk device  | \$ per device (incl. GST) | At Cost*           |
| Install and provide 150mm medium/high risk device  | \$ per device (incl. GST) | At Cost*           |
| * GST may apply  |                           |                    |
| <b>Meter connection and diversion fees</b>   |                           |                    |
| <i>Meter type and size:</i>  |                           |                    |
| 20mm potable water meter installation  | \$ per meter              | 131.25             |
| 20mm recycled water meter installation   | \$ per meter              | 131.25             |
| 25mm potable water meter installation  | \$ per meter              | 305.45             |
| 25mm recycled water meter installation   | \$ per meter              | 309.15             |
| 32mm potable and recycled water meter installation   | \$ per meter              | 783.30             |
| 40mm potable and recycled water meter installation   | \$ per meter              | 971.00             |
| 50mm potable and recycled water meter installation   | \$ per meter              | 1,188.15           |
| >= 80mm potable and recycled water meter installation (including magflow water meter installation)                           | \$ per meter              | At cost            |
| <i>Diversion and Relocation of meters:</i>   |                           |                    |
| Diverting existing meter assemblies up to 600mm - both potable and recycled water  | \$ per assembly           | 440.05             |
| Cutting back existing 20mm tapping to relocate existing meter closer to property boundary - either potable or recycled water | \$ per assembly           | 321.15             |
| Cutting back existing 20mm tapping to relocate existing meters closer to property boundary - both potable and recycled water | \$ per assembly           | 440.05             |
| Combined plugging and new tapping in same excavation   | \$ per plugging           | At cost            |
| <i>Remote meter devices:</i>   |                           |                    |
| New 20mm meter with remote device and installation   | \$ per device             | 294.65             |
| New 25mm meter with remote device and installation   | \$ per device             | 410.80             |

| Tariff Description   | Unit                 | 2025-26 Price (\$) |
|--|----------------------|--------------------|
| Replacement of existing 20mm meter with remote read meter  | \$ per device        | 245.00             |
| Replacement of existing 25mm meter with remote read meter  | \$ per device        | 397.90             |
| Remote meter device plus installation on existing $\geq$ 32mm meter  | \$ per device        | 368.95             |
| <b>Water meter pulse splitter</b>  |                      |                    |
| <i>Water meter pulse splitter fees:</i>  |                      |                    |
| Water meter pulse splitter   | \$ per installation  | 1054.70            |
| <b>Water assembly for a dry tapping</b>  |                      |                    |
| <i>Meter assembly fees:</i>  |                      |                    |
| Potable water meter assembly provision & installation (20mm) including front garden tap - excluding pressure valves                  | \$ per assembly      | 339.25             |
| Recycled water meter assembly provision & installation (20mm) including front garden tap - excluding pressure valves                 | \$ per assembly      | 355.45             |
| Potable water meter assembly provision & installation up to meter outlet (20mm) including temporary end fitting in dual supply areas | \$ per installation  | 364.25             |
| Recycled water meter assembly provision & installation up to meter outlet (20mm)   | \$ per installation  | 342.75             |
| Potable water meter assembly provision & installation (25mm) including front garden tap - excluding pressure valves                  | \$ per assembly      | 680.90             |
| Recycled water meter assembly provision & installation (25mm) including front garden tap - excluding pressure valves                 | \$ per assembly      | 682.70             |
| <b>Replacement of missing meters</b>   |                      |                    |
| <i>Missing meter replacement fees:</i>   |                      |                    |
| Missing 20mm water meter (supply and install)  | \$ per missing meter | 169.25             |
| Missing $\geq$ 25 mm water meter (supply and install)  | \$ per missing meter | At cost            |
| <b>Anti-theft devices</b>  |                      |                    |
| <i>Anti-theft devices fees:</i>  |                      |                    |
| Anti-theft device on 20mm water meter  | \$ per device        | 36.40              |
| Anti-theft device on >20mm water meter   | \$ per device        | 103.70             |

| Tariff Description   | Unit                      | 2025-26 Price (\$) |
|--|---------------------------|--------------------|
| <b>Locked box, pin installation and replacement fees</b>           |                           |                    |
| Locked box/pin replacement   | \$ per locked box/pin     | 192.55             |
| <b>Reticulation extension design service</b>                       |                           |                    |
| <i>Reticulation extension design service fees:</i>                 |                           |                    |
| Principal Design Engineer  | \$ per hour (incl. GST)   | 229.31             |
| Senior Design Engineer   | \$ per hour (incl. GST)   | 229.31             |
| Senior Design Officer  | \$ per hour (incl. GST)   | 202.47             |
| Senior Draftsperson  | \$ per hour (incl. GST)   | 182.05             |
| Design Engineer  | \$ per hour (incl. GST)   | 171.55             |
| Design Officer   | \$ per hour (incl. GST)   | 166.30             |
| Senior Surveyor  | \$ per hour (incl. GST)   | 201.31             |
| Survey Assistant   | \$ per hour (incl. GST)   | 150.54             |
| Construction Auditing Supervision                                  | \$ per hour (incl. GST)   | 182.05             |
| Construction Auditor   | \$ per hour (incl. GST)   | 166.30             |
| <b>Single and double check detectors fees</b>                      |                           |                    |
| <i>Single check detectors connection fees:</i>                     |                           |                    |
| 80mm x 25mm  | \$ per connection         | 1,474.75           |
| 100mm x 25mm   | \$ per connection         | 1,474.75           |
| 150mm x 25mm   | \$ per connection         | 1,941.35           |
| 200mm x 25mm   | \$ per connection         | At cost            |
| <i>Double check detectors connection fees:</i>                     |                           |                    |
| 80mm x 25mm  | \$ per connection         | 2,476.05           |
| 100mm x 25mm   | \$ per connection         | 2,476.05           |
| 150mm x 25mm   | \$ per connection         | 3,373.45           |
| 200mm x 25mm   | \$ per connection         | At cost            |
| 250mm x 25mm   | \$ per connection         | At cost            |
| <b>Backflow assessment and testing</b>                             |                           |                    |
| <i>Backflow assessment and testing fees:</i>                       |                           |                    |
| Backflow assessment  | \$ per hour (incl. GST)   | 165.00             |
| Backflow testing/commissioning                                     | \$ per device (incl. GST) | 214.00             |
| <b>Inspection requested before GWW consent issued (test prior)</b> |                           |                    |
| <i>Drainage inspection (prior to consent issued) fees:</i>         |                           |                    |
| Inspection required prior to consent                               | \$ per inspection         | 161.35             |
| Assessing and issuing of test prior pre-consent to connect issued  | \$ per application        | 265.10             |
| <b>Recycled water inspections</b>                                  |                           |                    |
| <i>Recycled water connection inspection fees:</i>                  |                           |                    |
| Residential  | \$ per application        | 295.15             |
| Non-residential  | \$ per inspection         | 305.95             |

| Tariff Description                                      | Unit              | 2025-26 Price (\$) |
|---|-------------------|--------------------|
| <b>Recycled water bypass connector</b>                  |                   |                    |
| <i>Recycled water bypass connector fees:</i>            |                   |                    |
| Recycled water bypass connector                         | \$ per connection | 51.00              |
| <b>Other charges</b>                                    |                   |                    |
| <i>Other fees for new connections and new metering:</i> |                   |                    |
| Costs associated to obtaining a Road opening Permit     | \$ per permit     | At cost            |

#### Information and account administration services

| Tariff Description                               | Unit                              | 2025-26 Price (\$) |
|--|-----------------------------------|--------------------|
| <b>Information statements</b>                    |                                   |                    |
| <i>Provision of information statements fees:</i> |                                   |                    |
| Information statement - standard                 | \$ per statement                  | 22.06              |
| Information statement - express                  | \$ per statement                  | 64.08              |
| <b>Removing and testing a water meter</b>        |                                   |                    |
| <i>Removing and testing a water meter fees:</i>  |                                   |                    |
| 20mm meter                                       | \$ per removal / test             | 288.53             |
| 25mm meter                                       | \$ per removal / test             | 425.83             |
| 32mm meter                                       | \$ per removal / test             | 473.98             |
| 40mm meter                                       | \$ per removal / test             | 602.47             |
| 50mm meter                                       | \$ per removal / test             | 647.92             |
| 80mm meter                                       | \$ per removal / test             | At cost            |
| Hydrant per meter                                | \$ per removal / test             | At cost            |
| 150mm meter                                      | \$ per removal / test             | At cost            |
| <b>Restricting or restoring a water supply</b>   |                                   |                    |
| <i>Removal of a restriction device fees:</i>     |                                   |                    |
| Application and removal of restriction           | \$ per application / removal pair | 355.67             |
| Rectification of restriction tampering           | \$ per visit                      | 168.87             |
| <b>Freedom of information request</b>            |                                   |                    |
| <i>Freedom of information request fees:</i>      |                                   |                    |
| Freedom of information request                   | \$ per request                    | 33.60              |
| Search time and supervision                      | \$ per request                    | 25.20              |
| Copying of documents                             | \$ per page                       | 0.20               |

## Chargeable works

| Tariff Description                                     | Unit                    | 2025-26 Price (\$) |
|--|-------------------------|--------------------|
| <b>Chargeable works overheads</b>                      |                         |                    |
| <i>Loading (overhead) applied to chargeable works:</i> |                         |                    |
| Chargeable works & services overhead                   | %                       | 30%*               |
| *GST may apply   |                         |                    |
| <b>Incident support charge-out rates</b>               |                         |                    |
| <i>Incident support charge-out rates:</i>              |                         |                    |
| Manager / Senior Engineer                              | \$ per hour (incl. GST) | 257.32             |
| Engineering Support                                    | \$ per hour (incl. GST) | 204.22             |
| Technical / Administrative Support                     | \$ per hour (incl. GST) | 182.05             |