



Innkuan Sung Ngongtatna Lamsang Nasep Paizia

Innkuan sung ngongtatna in mite' nuntakna nakpitakin sukha a, mi khempeuh in bitna leh zahtakna tawh khatlekhat kizopna a neih ding uh kilawm hi.

Komau Kiciamna

Greater Western Water ah innkuan sung ngongtatna thuak customer khempeuh ka panpih uh hi. Innkuan sung ngongtatna pen a tuamtuamin om a, naupangte, numeite, pumpi cingtaak lote, gammi masate leh Torress Strait Tuikulh mite, ngeina leh pauleham kibanglo mite, uhamte leh LGBTQIA+ in a kiciamteh mite cih bang, mi pawlkhatte pen innkuan sung ngongtatna thuak zaw uh hi cih ka thei uh hi.

Kong huh theih dan ding uh

Innkuan sungah ngongtatna na tuak leh:

- Community and Care team tungtawnin mimalin panpihna kong pia ding uh hi.
- Na thulelate kemcingin ka genkhia kei ding uh hi.
- Nangma account bittakin kong kepsak ding uh hi, a diakin joint account ahih leh.
- Sumpiakna lam haksatnate kong buaipih ding uh hi.
- Na mimal thute mi dangte in a lak theih loh nadingin kong kepsak ding uh hi.
- Panpih piaknate na kisap hun ah kong hopihsak ding uh hi.
- Na tangthu genkikkik a kul lo dingin kizop nading nambat leh email kong pia ding uh hi.

Sumlepai panpihna kingah thei hi

Innkuan sung ngongtatna in sumpiakna lam haksatna a piansak theih lam ka thei uh hi.

Kong huh theih ding uh:

- A kilaih kawikawi thei sumpiak ding gelnate.
- Kumpi phalnate leh man khiapnate.
- Na tui bill tunga piak ding sumte vaihawm nading ahihkeileh khiap nading teelnate.
- Na tui zatna leh bill-te a tawmzawk theih nading lampite.
- Leiba donna ahihkeileh khaktansaknate a omloh nading kidalna.

Nangma mimal thu leh bitna

Nangma mimal thu kong thupi ngaihsutsak mahmah uh hi. Innkuan sung ngongtatna thu nong zaksak ciangin:

- Nangma account limtak kong kepcingsak ding uh hi.
- A tuam vilvel innkuan sung ngongtatna tawh kisai training kah nasemte bek in nangma mimal thute en thei ding uh hi.
- Nang tawh ka kiho dan uh ka kidawm ding uh hi.
- Nangma mimal thu kepcing nading leh na bit nadingin joint account-te kilimkep zaw lai ding hi.
- A kilawm innkuan sung ngongtatna tawh kisai panpihna plate ka ap ding uh hi.

Huh ngetna

Panpihna ngah theih dan ding:

- Community and Care team tawh kiho theih nadingin phone hong sam ding
- Panpihna pia nasem khatpeuh ahihkeileh thukuppih khatpeuh nangma tangin hong hopihsak ding
- Panpih piaknate tawh kisai thute theihna dingin website ah lut ding

Kizopna ding

Huhna na kisap leh:

- Panpihna hong kipiak masak nadingin 13 44 99 hopih inla innkuan sung ngongtatna cih pen kiteel thei hi.
- www.com.au website ah lut in

Panpihna hong pia dingin ka om uh a, na haksatna pen limtak, zahtakna leh thusimte genkhia loin kong huh ding uh hi.

Hih pen ka paizia (policy) bukim uh tawh kisai a tel baih thuluan hi. Ka paizia (policy) uh thuluan bukim lak nadingin, www.com.au ah lut in.