

如何解读水费单

大西区水务局为您设计了能够轻松理解的水费单。

水费单首页上有个人信息、账单金额、付款到期日等重要信息。

您的详细信息

您的10位账户号码、地址、账单编号及账单日期。

Greater Western Water
11 54516251 32 57 38 54
Sam Sample
123 Sample St
Samletown
VIC 3000

Account number
12345 67890

Tax invoice 597081628
Date of issue 02/10/24
Service address
123 Sample St,
Samletown,
VIC, 3000

Amount to pay
\$272.04

Previous bill	\$223.89
Payments received	-\$230.00
Balance	\$6.11CR
Current charges	\$278.15
Total charges	\$272.04

Government concession applied
Please see page 2 for detailed information

Pay by
23 Oct 2024

Having trouble paying your bill?
Call us on 13 44 99 or visit www.com.au/accounts-billing

Drinking water
Average daily use
400L
Average daily spend
\$4.06
Average daily water use this time last year
511L

Your household water usage

Period	Average total water usage (litres per day)
Jul 23-Sep 23 (This time last year)	511L
Oct 23-Dec 23 (Previous bill periods)	322L
Jan 24-Mar 24 (Previous bill periods)	319L
Apr 24-Jun 24 (Previous bill periods)	435L
Jul 24-Sep 24 (This bill)	400L

You are required to check your water cross-connections annually or during plumbing works.

Payment options Greater Western Water ABN 70 066 902 467

- Direct debit**
Set up direct debit at www.com.au or call 13 44 99
- BPAY**
Billers code: 1234
Ref: 12345678990
Go to bpay.com.au
- Credit card**
Pay by credit card at www.com.au or call 13 44 99
- Post Billpay**
Australia Post
Billpay code: 1234
Ref: 1234 5678 9909
Pay at any post office, by phone 13 18 16, at postbillpay.com.au, or via AusPost app
- CentrePAY**
Make regular deductions from your Centrelink payments.
Call 13 44 99 or visit centrelink.gov.au
Greater Western Water reference: 555-054-071-L
Your account number: 12345 67890

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待付金额

当前待付金额，含上一次账单未付金额，并已减扣已收到的付款金额。

付款到期日

账单付款到期日。

家庭用水量

该表格列出了本次账单期的用水量，并将其与此前账单期的用水量进行对比。这样可以清晰比较用水量。

支付方式

多种方式支付账单一目了然。

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账单第二页有关于用量和收费的详情。

用量及收费

本次及此前账单上详细的用水量及收费信息，以及水表号码、排污费及水网基础设施费。有关定价及收费的更多信息，请浏览：

gww.com.au/charges

6 Usage and charges

Outstanding balance **\$6.11CR**

Your water usage ¹

Meter no.	Bill days	Previous read	Current read	Usage kL	Rate \$/kL	Amount
MAF342343	86	1522	1548 (E)	38.000		
Meter read date: 30/09/24						

Water consumed

Usage Step 1 (01/04/24 to 30/06/24)	26.000	\$2.0967	\$54.51
Usage Step 2 (01/04/24 to 30/06/24)	14.000	\$2.3071	\$32.30

Total water consumed 40.000 \$86.81

Sewage disposal

01/04/24 to 30/06/24	28.39	\$0.7647	\$21.71
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Total usage \$108.52

Your network charges ²

	Size	Charge period	Amount
Water	20mm	01/07/24 - 30/09/24	\$51.49
Sewerage		01/07/24 - 30/09/24	\$55.08

Total network charges \$106.57

Other charges and adjustments

	Charge period	Net annual value (NAV)	Rate in NAV \$	Minimum	Charge (\$)
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Waterways ³ For Melbourne Water 01/07/24 - 30/09/24 \$26.39

Parks charge ⁴ 01/07/24 - 30/09/24 \$5,831 0.004860 \$81.60 \$81.60

Pensioner concession \$44.93

Total other charges and adjustments \$63.06

Your total charges \$278.15

(E) This is an estimated reading because we could not access your meter.

Privacy Policy
Greater Western Water actively complies with the Privacy and Data Protection Act (Vic) 2014 and is committed to protecting the privacy and personal information of our customers. Access our Privacy Policy at gww.com.au/privacy or email contact@gww.com.au to update the personal information you have supplied to us.

Your charges explained

1. 1 KiloLitre (kL) = 1000 Litre (L)

Water usage calculation

Step 1: 0 to 440 litres per day
Step 2: 441 to 880 litres per day
Step 3: Over 880 litres per day

Recycled water is calculated on the amount of Class A water you use.

2. Water and sewerage network charges help us maintain and upgrade thousands of kilometres of water and sewer pipes.

3. The waterways charge helps Melbourne Water to keep our drinking water healthy and protected.

4. The parks charge supports Parks Victoria to look after Melbourne's major parks, gardens, trails and zoos.

For more information visit gww.com.au/charges

We're here to help

13 44 99
Enquiries and support (8.30am to 5pm, Monday to Friday)

Faults and emergencies (24 hours)

03 9313 8989
Support in other languages

13 36 72
Relay service

7 收费项目详细说明

本部分为表格中的每项收费提供详细说明。详细说明内容及表格每部分均有数字标号，帮助您找到所需信息。

8 我们将竭诚为您提供帮助

如果您就账单支付有任何问题或需要支持，可通过以下方式联系我们。您也可以通过这里获取有关我们帮助支持服务的不同语言版本信息，以及全国转接服务(National Relay Service)详情。

更多信息，请浏览：
gww.com.au/yourbill