Greater Western Water

Consultancy Expenditure 2025/26

The following is a summary of consultancy expenditure by Greater Western Water over the 2025-26 financial year.

Details of consultancies (valued at $10,000 or greater)

In 2025-26, there were 51 consultants engaged during the year where the total fees payable to the consultants were $10,000 or greater.

The total expenditure incurred during 2025-26 in relation to these consultancies was $8,848,521 (2024-25: $$7,659,684) (excl GST). including independent oversight of $2,323,617 associated with billing remediation.

Details of individual consultancies are outlined on Greater Western Water's website at www.gww.com.au.

Details of consultancies (valued at less than $10,000)

In 2025-26, there were 16 consultants engaged during the year where the total fees payable to the consultants were less than $10,000. The total expenditure incurred during 2025-26 in relation to these consultancies was $68,921 (2024-25: $81,515) (excl GST).

Detailed information on consultancies

Consultant	Purpose of consultancy	Start Date	End Date	$000 Total approved project fee (excl. GST)	$000 Expenditure 2025-26 (excl. GST)	$000 Future expenditure (excl. GST)
Nous Group	Provision of consulting services for Strengthening Customer Team Foundational Processes and Capability Uplift and independent reviews.	1/07/2025	30/06/2026	1,327.2	1,322.0	5.2
CH2M Beca Ltd	Provision of various consulting and advisory services relating to undertake water cycle servicing studies, surface water return feasibility assessments, recycled water interconnection investigations, stormwater harvesting opportunity modelling, and Sustainable Water Hub planning.	1/07/2025	30/06/2026	1,390.7	1,156.7	234.0
McGrath Nicol Advisory	Provision of financial advisory services for Professional consultancy services comprising assurance reviews, Integrated Management System (IMS)	1/07/2025	30/06/2026	1,349.2	1,034.6	314.6

	review, Contract Management Framework review, and advisory support for Project Zinnia, including model enhancement, governance oversight, quality assurance, technical analysis					
Avista Strategy Pty Ltd	Provision of strategic advice on the Future State Infrastructure Capital Delivery Model - NextGen Program.	1/07/2025	30/06/2026	1,314.6	899.8	414.8
Deloitte Touche Tohmatsu	Provision of consulting and advisory services supporting Enterprise Optimisation, Customer Experience Target Operating Model (CX-TOM) development, and Credit and Collections Strategy review, including expected credit loss modelling.	1/07/2025	30/06/2026	1,055.6	839.4	216.2
Scyne Advisory Pty Ltd	Professional consultancy services comprising an independent review of the Communications Framework and estimation of costs associated with Uniting and Scyne recommendation	9/04/2026	16/06/2026	276.8	276.8	Nil
Gartner Australasia Pty Ltd	Provision of strategic advisory and research services	1/11/25	30/10/2026	246.7	246.7	Nil
Deloitte Consulting Pty Ltd	Provision of consulting services to produce GWW audit documentation and conduct reviews of Credit & Collections Strategy including Data support and assurance.	1/07/2025	30/06/2026	280.5	238.1	42.4
Stantec Australia Pty Ltd	Provision of consultancy services for strategic augmentation planning and the GWW Sanitary Survey Project 2025.	11/12/2025	30/06/2026	355.6	206.9	148.7
Weerran Pty Ltd	Provision of consultancy services for Assets Performance Reports and other month end processing services.	1/07/2025	30/06/2026	113.1	68.0	45.1
TINGWALL PTY LTD	Provision of consultancy services for Consulting services relating to stakeholder engagement, survey research, focus groups, organisational	11/05/2026	30/06/2026	299.6	186.0	113.6

	insights, community consultation and strategic reporting					
Utilities Regulation Advisory Pty Ltd	Provision of consulting services for Utilities Regulation	07/08/2025	29/04/2026	177.0	176.0	1.0
ODAPTIC Pty Ltd	Provision of consulting services for NextGen Interactive Behavioural Assessment for Planning and Engineering Partners	29/09/2025	23/06/2026	183.8	165.0	18.8
Improve Consulting Pty Ltd	Provision of consulting services for Enterprise Risk Assessment	1/05/2026	31/05/2026	170.6	151.9	18.7
Uniting (Victoria and Tasmania) Ltd	Provision of consulting services in relation to Family & Domestic Violence support initiatives and Independent Review of Hardship Grant Application Process	1/07/2025	20/03/2026	162.2	151.8	10.4
RMCG	Provision of consulting services on development, review and completion of the Gisborne Hazard and Effects Management Process (HEMP) and associated Risk Management and Monitoring Plan (RMMP) and recycle water pricing review	15/09/2025	30/06/2026	149.8	140.6	9.2
SGS Economics and Planning	Provision of consulting services on Growth Forecast	25/11/2025	30/05/2026	135.0	135.0	Nil
Sequana Partners Pty Limited	Provision of consulting services on Development of Infrastructure Quality Design Assurance Manual	4/12/2025	6/05/2026	150.8	120.7	30.1
Frontier Economics Pty Ltd	Provision of consulting services on Recycle water Pilot program	15/05/2026	19/06/2026	99.8	99.8	Nil
KPMG	Provision of advisory services on Pay Rules and Valuation Services	16/09/2025	3/06/2026	99.5	85.1	14.4
Votar Partners Pty Ltd	Provision of consulting services on Information Management Compliance Assessment	29/08/2025	16/02/2026	79.2	79.2	Nil
Rennie Advisory	Provision of consulting services on Assessment of Commercial Options	1/05/2026	30/06/2026	75.0	74.6	0.4
Integrity Group of Companies International Pty Ltd	Provision of consulting services relating to Integrity Governance and Advisory	1/12/2025	20/11/2025	68.5	68.5	Nil

	Board Performance Assessment.					
Alchimie Pty Ltd	Provision of consulting services for change implementation planning next gen Strategic Transformation	1/07/2025	30/06/2026	108.9	62.8	46.1
Equifax Australia Information Services and Solutions Pty Limited	Provision of consulting services for enterprise strategic planning relating to future infrastructure projects.	1/10/2025	30/06/2026	73.5	60.1	13.4
Yarra Valley Water Ltd	Shared provision of consulting services for Joint Project Managers Emergency Communication, Resilience readiness and eLearn development	1/07/2025	6/02/2026	60.0	58.6	1.4
Skyview580 Solutions	Provision of consulting services on Program Facilities Maintenance transition plan and Future State Maintenance Delivery Model planning, coordination, documentation, and stakeholder support.	1/07/2025	30/06/2026	56.0	56.0	Nil
BETTERFLEET	Provision of consulting services for Development of EV Transition Roadmap	1/11/2025	31/05/2026	53.3	52.7	0.6
Greenbeam Software	Provision of consulting services for Workforce Capability Management Platform Pilot and Implementation.	1/05/2026	30/06/2026	50.0	50.0	Nil
Insync Surveys Pty Limited	Provision of consulting services for strategic engagement program planning	07/11/2025	22/12/2025	49.2	49.2	Nil
RSM Australia Pty Ltd	Provision of professional probity advisory services.	1/12/2025	30/06/2026	55.8	47.7	8.1
AMCL Pty Ltd	Provision of consulting services for Asset Management Accountability Framework Compliance	1/10/2025	31/10/2025	44.5	44.5	Nil
AltShift Culture Pty Ltd	Provision of consulting services for Organisational Culture Assessment	1/01/2026	31/05/2026	44.3	44.3	Nil
P3 Outcomes Pty Ltd	Provision of support and advisory services for the Sunbury Recycled Water Plant contract, including End	1/09/2025	30/04/2026	41.1	41.1	Nil

	of Contract Support, development of Business Case and Transition Plan.					
Authored Futures	Provision of consulting services to support the contingent workforce management	4/08/2025	30/10/2025	40.3	40.3	Nil
KinSpark Pty Ltd	Provision of consulting services for Board performance review	01/05/20226	30/06/2026	34.2	34.2	Nil
Mercer Consulting (Australia) Pty Ltd	Provision of consulting services on Job Evaluations, Remuneration Surveys and Annual Remuneration Review	1/10/2025	30/05/2026	32.4	32.4	Nil
Kpmg Financial Advisory Services (Aust) P/L	Provision of consulting services for the Technical Accounting Advise	10/07/2025	22/01/2026	27.5	26.3	1.2
SAFE AND EQUAL INC.	Provision of consulting services in relation to family violence procedures.	1/11/2025	30/11/2025	25.9	25.9	Nil
Resilient Services Pty Ltd	Provision of consulting services for Risk Management Assurance	13/03/2026	25/04/2026	22.4	22.4	Nil
Iconinc Holdings Pty Ltd	Provision of consulting services for Communications Plan Implementation Support	1/09/2025	18/09/2025	22.4	19.8	2.6
Capire Consulting Group Pty Ltd	Provision of consulting services in relation to Customer Forum Facilitation.	17/09/2025	30/04/2025	21.7	19.2	2.5
Moore Australia (Vic) Pty Ltd	Provision of consulting services in relation Enforceable Undertaking Compliance Review	1/08/2025	31/08/2025	19.0	19.0	Nil
LE HUNT & ASSOCIATES PTY. LTD	Provision of technical consulting services in relation to investigation on prematurely failed PE molded spigot fittings	09/02/2026	16/02/2026	19.4	18.9	0.5
GHD Pty Ltd	Provision of consulting services relating to the chlorine dosing specification	1/06/2026	30/06/2026	131.2	17.4	113.8
Control Centres Australia	Provision of consultancy services for Control Centres Ergonomics and Built Environment Design Integration	1/08/2025	31/08/2025	31.6	16.0	15.6
HJT Consulting	Provision of consultancy services for Co-design and facilitation of Operations and Maintenance Leadership	1/06/2026	30/06/2026	15.7	15.7	Nil

	Development sessions and Imrpvment Frame work.					
Victoria University	Providing Consultancy services for reviewing training content against the standarsd.	1/02/2026	28/02/2026	15.1	15.1	Nil
Amicus Interiors (VIC) Pty Ltd	Provision of consultancy services for Control Room , admin Building condition and compliance assessment.	1/11/2025	30/06/2026	13.8	13.8	Nil
Ashurst Australia	Provision of consultancy services for Review of family and domestic policy and training	3/09/2025	30/06/2026	16.0	11.5	4.5
SafetyZone Consulting Pty Ltd	Provision of consultancy services Trafic Management	1/10/2025	31/10/2025	10.4	10.4	Nil

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